# GRPP DESKTOP A New Way to Experience GLPI



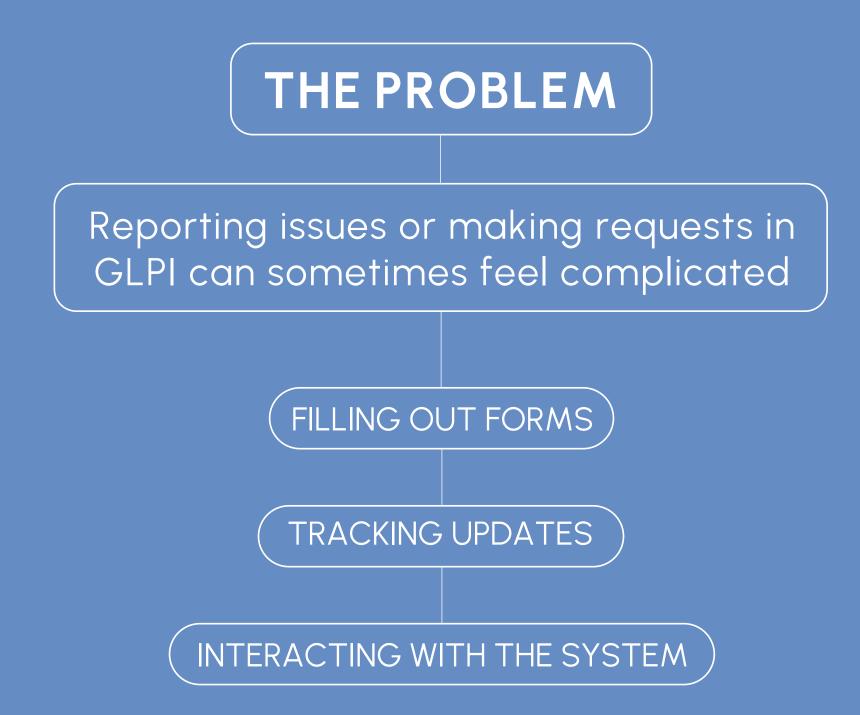
Last update 12.02.25







### REPORTING ISSUES OR MAKING REQUESTS IN GLPI HAS NEVER BEEN EASIER THAN WITH GAPP DESKTOP







**Gapp Desktop** transforms how you interact with GLPI. This app combines simplicity with an intuitive multiplatform interface that adapts to your needs.



Doesn't matter if you're on a traditional desktop or using touch-screen devices in demanding enviroments.



# TWO MODES, TAILORED TO YOUR NEEDS

STANDARD MODE

Standard desktop environments

• Clean and user-friendly

• Submitting tickets and following updates

Reporting an issue is just a few clicks away!

KIOSK MODE

- Touch screen devices
- Industrial or public setups
- Streamlined interface for quick and intuitive interactions

Perfect for environments where simplicity and speed matter most!



### GLPI AS BACKEND

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Seamlessly connects with GLPI to manage all your tickets and requests.

WHITE LABEL

Customise the app with your branding for a tailored user experience.

MULTIPLATFORM

Available for Windows, Mac, Linux, Android & IOS\*



Streamline deployment with tools for large-scale rollout across your organisation.

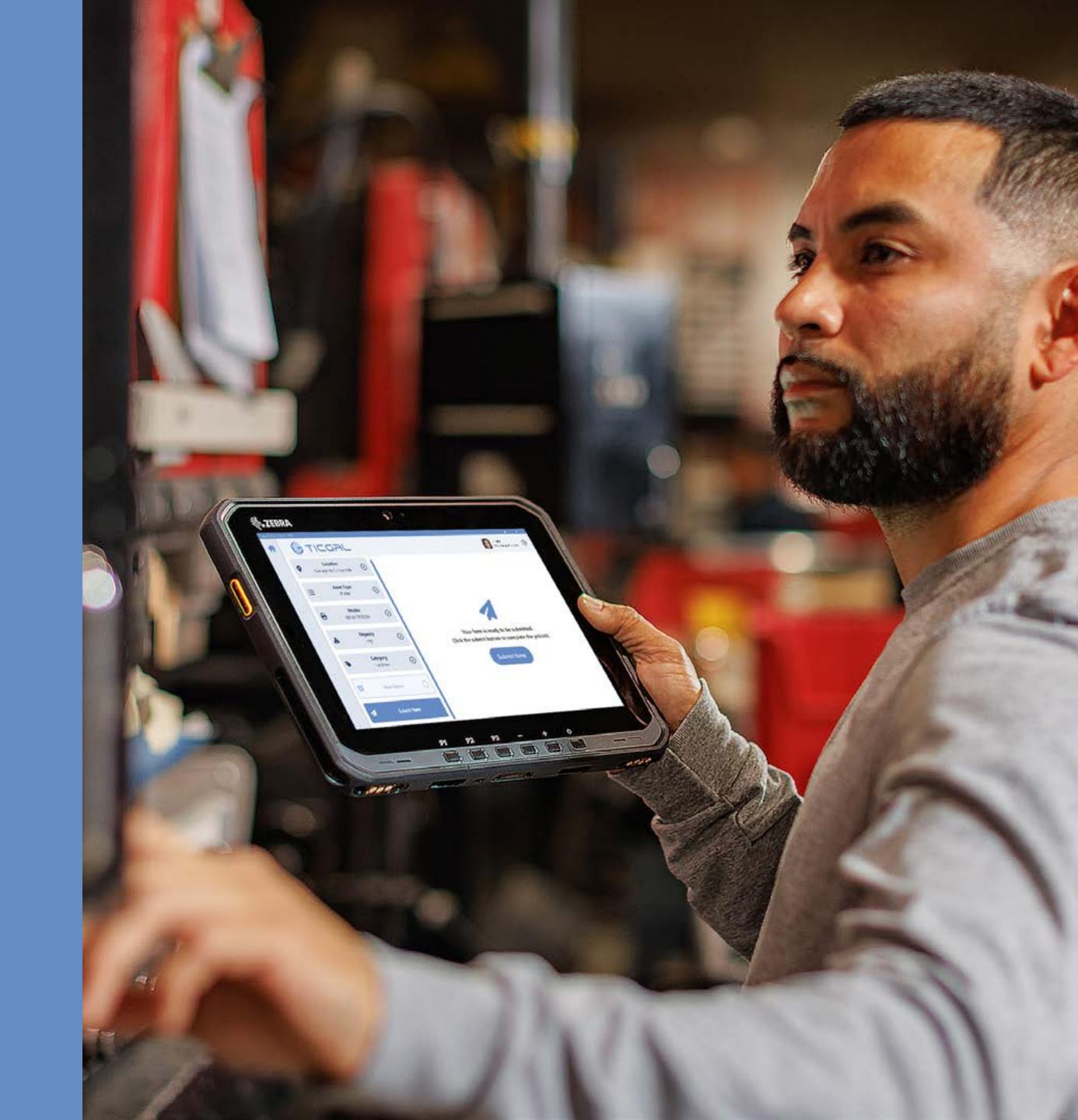
## COREFEATURES

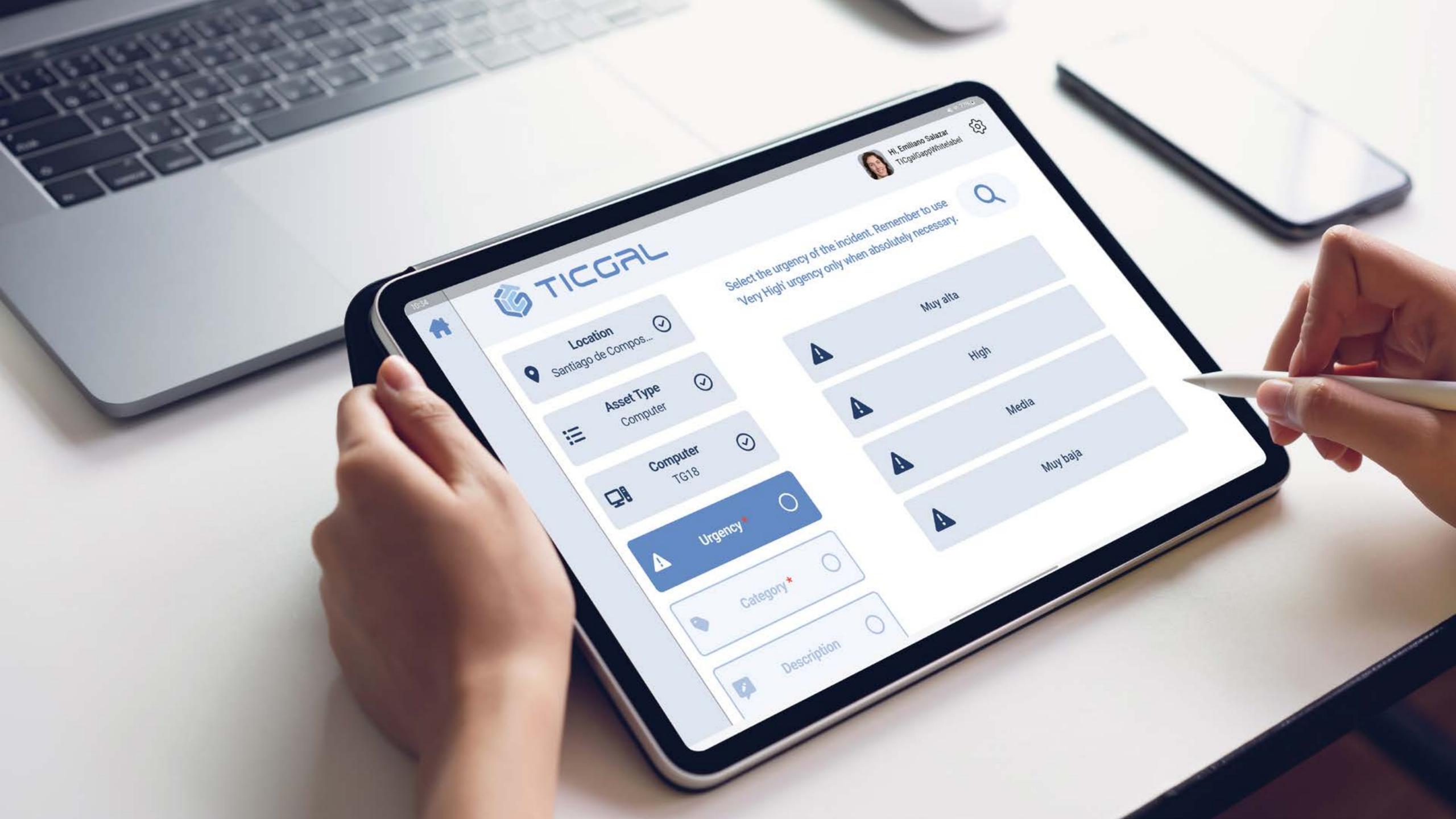
- Quickly fill out forms to report issues or submit requests.
  - All your tickets in one place.

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- Add updates or comments to your tickets.
- Accept or reject proposed solutions with a single click.
  - Instantly see tickets with updates highlighted for easy identification.
- Search and filter tickets by status, title, description or date.





### WHAT'S NEXT?

We're continually working to make Gapp Desktop even better, upcoming features include:



Simplify login with integrated authentication.

ENHANCED ISSUE REPORTING

Capture screenshots and directly add them to your tickets.

RETRIEVESYSTEMINFORMATION

One-click access to logs and diagnostic data for your incidents.

AUTO-STARTINSYSTEMTRAY

Always ready, minimised in the background.

And more exciting features to make your experience smoother!



Want to learn more about Gapp Desktop or get started today?

# GET IN TOUCH!



### LOCAL ROOTS, GLOBAL REACH IT



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# **B**TICCAL

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